

November 1, 2023

Name  
Address 1  
Address 2

Dear LifeLong Ashby Patient:

We are writing with some important changes to LifeLong Medical Care's Ashby Health Center. Unfortunately, in order to make sure we stay financially stable and strong for the future, we had to make the difficult decision to **close our Ashby Health Center in February 2024**.

Most patient care will be transferred to our LifeLong West Berkeley Health Center, located at 837 Addison Street in Berkeley. Many of the wonderful staff from the Ashby Health Center will be transferring there as well.

Please know that we will continue to offer our full array of services to you. LifeLong West Berkeley offers the same comprehensive medical and behavioral health care for children and adults as the Ashby Health Center. This includes perinatal services, HIV care, and gender affirming care.

We are committed to you as a patient and want you to remain with us. If you would prefer to transfer to another location, you have the option to select one of our other LifeLong Health Centers. Please see a list of locations below.

We are dedicated to ensuring a smooth transition for our patients, our hard-working staff, and our community at large.

We will continue to communicate with you about any important updates. If you have questions in the meantime, please feel free to call our Patient Services Assistant, Danae, at 510-549-5451.

Thank you for your continued support.  
*Patient Services Department*

Additional LifeLong Medical Care Health Center Locations:

**LifeLong Downtown Oakland Health Center**  
616 16<sup>th</sup> Street, Oakland

**LifeLong William Jenkins Health Center**  
150 Harbour Way, Richmond

**LifeLong Lenoir Health Center**  
2940 Summit Street #1, Oakland

**LifeLong Brookside San Pablo Health Center**  
2023 Vale Road, San Pablo

**LifeLong Over 60 Health Center**  
3260 Sacramento Street, Berkeley

**LifeLong Pinole Health Center**  
806 San Pablo Avenue, Pinole